

Department for Education wants to talk to you

Corey Drewry, who is a user researcher working in the Family Hubs team at the Department for Education (DfE) wants to hear from you.

He has requested to be put in touch with Registered Public Service Interpreters who have experience of helping people get support for their unmet needs.

Here's a summary of the request:

- DfE's Family Hubs team is working on a service that connects families to support for their unmet needs
- DfE needs to speak to you to help better understand the processes and context of getting people with EAL and limited English support.
- DfE would like to schedule a conversation with you (lasting 30-45 minutes on MS Teams)

The service Corey is working on is about getting people and families support for their unmet needs. There are two elements that are citizen-facing; *Find support for your family* and *Connect families to support*.

These elements are about getting people support from local authority and voluntary organisations.

Here is a link to a [blogpost](#) that gives an overview.

Corey would be greatly appreciative if you could get involved.

Please contact Corey (corey.drewry@education.gov.uk) or colleague, valentina.mazzi@education.gov.uk.

They will follow up and organise individual conversations held over MS Teams, or whichever platform suits.

8th January 2024