

Interpreter Language & Services Unit (ILSU)
Interpreter Management Team (IMT)
Asylum & Protection Customer Services
UK Visas & Immigration
The Capital Building
New Hall Place
Liverpool L3 9PP

Date: 07/07/2023

Dear Mr Al-Hamdi,

## **Home Office – Panel of Freelance Interpreters.**

Interpreter Management (IMT) would like to advise you that you have received a letter of merit for your work following an assignment you assisted with, which was conducted remotely for Croydon 05/07/2023.

The caseworker gave excellent feedback and wished us to pass on their thanks for the interpreting work that you provided. I quote:

The interpreter was very accommodating and was able to go above any beyond in giving feedback when the IV was going on. The claimant was illiterate, and my line of questioning was difficult for the claimant to understand, the interpreter was able to relay this to me and came up with agreed upon work arounds for certain questions. I think he was excellent at his role and I very much look forward to working with him again.

IMT would also like to express our personal thanks to you for your commitment and a job well done.

Kind Regards
Sue Furr
Sue Furr
Team Leader
Interpreter & Language Services Unit (ILSU)
Interpreter Management Team (IMT)



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